

The ÖBB offers its guests spacious and modern lounges at seven locations throughout Austria, which provide the option of relaxing in a pleasant atmosphere before or after travelling. These exclusive lounges are available to you at the central stations in Graz, Innsbruck, Klagenfurt, Linz, Salzburg, Vienna and in Vienna Meidling.

Which tickets can be used to enter the lounges?

Guests with the following valid tickets are cordially welcome to use the lounges:

- ÖBB-ÖSTERREICHCARD 1st class
- ÖBB-ÖSTERREICHCARD 2nd class with an additional charge for a 1st class ticket as of an additional charge of €10 *
- 1st class standard ticket valid for ÖBB trains as of a ticket value of €15 *
- Additional charge for upgrade from 2nd class to 1st class standard ticket as of a total ticket amount of €15 *
- Sparschiene ticket 1st class
- Sleeper train ticket
- Interrail Pass 1st class valid for Austria
- Eurail Pass 1st class valid for Austria
- European East Pass 1st class
- one of the following partner cards:
 - DB bahn.bonus comfort.card 1st class 100
 - DB bahn.bonus comfort BahnCard First 100
 - SBB General Subscription 1st class
 - MAV START Premium
 - MAV START KLUB VIP
- Railteam partner cards combined with a valid international long-distanceticket as of a value of €15 **

* The booked connection must be possible with RJ, ICE, EC, IC or D trains. You are not permitted to use the ÖBB lounge with a special offer ticket (e.g. the ÖBB summer ticket), network tickets (Verbundtickets), FIP or ÖBB-at.-Fahrbegünstigungskarten.

** You can find a list of the Railteam partner cards which, combined with a valid international long-distance ticket, allow you to use the lounges, on the corresponding display stand.

What we treat you to free of charge?

- Spend your extra time in a modernly furnished waiting room in an exclusive atmosphere
- Enjoy (an average amount) of first-class beverages and delicious snacks, after 6:00 pm even a glass of selected wine or beer
- Browse through the latest local and international newspapers and magazines
- Use the wireless LAN and power supply right by your seat for mobile devices
- Personal service is important to us - our lounge staff is more than happy to help you with any questions you may have concerning your journey

We look forward to welcoming you
as of 1 ½ hours prior to departure and up to 1 ½ hours after the arrival of your train

Where can I leave my luggage?

There are a sufficient amount of lockers at your disposal at the train station, to store your luggage. For security reasons, we kindly ask you not to leave your luggage unattended in the lounge. We hope you understand that we cannot assume any liability or guarantee for luggage or personal belongings, which are left behind. Our staff at the ÖBB lounges is also not able to keep an eye on your luggage or assume any other responsibility in this respect. Due to a lack of space, please do not take any luggage carts into the lounge.

What goes against the conditions of use?

In order to make your stay in our lounges as pleasant as possible, being considerate to others is particularly important.

Please observe:

- Please neither remove newspapers or magazines nor beverages and snacks from the lounge. You can purchase provisions and reading material for the rest of your journey in the shops located at the train station.
- Please try not to disturb other passengers with loud discussions, phone calls or other activities.
- It is not permitted to consume food and beverages brought into the lounge.
- All ÖBB lounges are non-smoking areas. Please respect the smoking ban..
- Pets may not be taken into the ÖBB lounges. Assistance dogs or small pets in pet carriers are an exception as long as other guests are not bothered.
- Unfortunately, there is no room in the ÖBB lounge for bicycles unless you are transporting the bike in the train packed as a piece of luggage.

If you do not use our lounges for travel purposes, consume out of the ordinary amounts of food and beverages (in particular, alcoholic beverages) or behave improperly, this violates our conditions of use and can lead to **permanent exclusion**.

Do you have any more questions? Our staff members are more than happy to be of assistance.

***We look forward to your visit and hope you have a pleasant stay
in our ÖBB lounges.***