

ÖBB Lounge Conditions of Use



Whether you want to relax, work, or just enjoy yourself: Our 7 exclusive ÖBB lounges throughout Austria offer you the perfect atmosphere. All you need is the right ticket or the right customer or partner card.

Which tickets can be used to enter the lounges?

Guests with the following valid tickets are cordially welcome to use the lounges:

- ÖBB 1st class Upgrade to Klimaticket Ö
- Klimaticket Ö with a surcharge on ÖBB 1st class ticket with a surcharge price of € 10,- *
- 1st class standard ticket valid for ÖBB trains with a ticket price of € 15,- *
- Surcharge from 2nd class to 1st class Standard (Vorteilscard-)ticket with a total ticket price of € 15.00. The 1st class portion of the surcharge for a 2nd class Standard (Vorteilscard-)ticket must be at least € 8.00 of the total ticket value. *
- Sparschiene and Sparschiene comfort First class ticket from a ticket price of at least € 15,- *
- Sleeper ticket (bed space) or wheelchair user: in the multifunctional compartment with Nightjet ticket
- ÖBB 2nd class ticket (except night train ticket in a seated carriage) with a minimum ticket price of € 8 and a surcharge of € 10 per visit to the lounge. This surcharge can be paid either at the ÖBB Lounge or at the ÖBB ticket counters.
- ÖBB 2nd class ticket (excluding night train tickets in a seated carriage) with a minimum ticket price of €8 and a surcharge of € 5 per lounge visit. This surcharge can be paid either in the ÖBB Lounge or at the ÖBB ticket counters.***
- Interrail Pass 1st class valid for Austria
- Interrail Pass 1. Class valid for Austria
- Eurail Pass 1. Class valid for Austria
- European East Pass 1. Class 1.
- One of the following partner rail cards (no further ticket necessary, no +1)
 - DB BahnCard 100 1. Class
 - SBB General Subscription 1. Class
 - MAV START Premium
 - MAV START VIP CLUB
- Railteam partner card in combination with a valid international long-distance ticket**.

*The booked connection must be on RJ, ICE, EC, IC, IC or D trains. 1st Class part of premium to a 2nd. Class standard (single ticket, group ticket, weekly and monthly ticket) ticket must be at least €10 of the total ticket value. Seat reservations are part of the ticket. The respective ticket value limits apply to one direction and one person. Also for 1. Class weekly and monthly tickets, the ticket value limits apply for one direction and one individual.

- promotion tickets (e.g. ÖBB summer ticket),
- interconnection tickets,
- DB Super Sparpreis 1st & 2nd class without Railteam Partner Card BahnBonus, Super Promo Tickets
- Klimaticket, BahnCard 100 & Eurail 2nd class
- Klimaticket, BahnCard 100 & Interrail 2nd class in combination with Railteam partner cards
- FIP or ÖBB-at.
- 2nd class weekly and monthly tickets.

** A list of the Railteam partner cards that entitle you to admission in combination with a valid international long-distance ticket (also DB Super Sparpreis 1st & 2nd class) can be found on the corresponding display.

*** Austrian disability pass with a recorded degree of disability of at least 70% or an additional note stating "Entitled to fare reduction under the Federal Disability Act." Alternatively, a severely disabled war veteran ID. Includes accompanying person.

We look forward to welcoming you
from 1½ hours before departure and up to 1½ hours after arrival of your train
for a maximum of twice daily per location.

Where can I leave my luggage?

There are plenty of lockers at your disposal at the train station to store your luggage. For security reasons, we kindly ask you not to leave your luggage unattended in the lounge. We hope you understand that we cannot assume any liability or guarantee for luggage or personal belongings which are left behind. Our staff at the ÖBB lounges is also not able to keep an eye on your luggage or assume any other responsibility in this respect. Due to a lack of space, please do not take any luggage carts into the lounge.

What must I consider when using the WIFI access?

In the ÖBB Lounges, you can access the internet free of charge through our Lounge Portal or WIFI. Please follow the relevant instructions for use - you can obtain these from lounge staff. Please remember that this is a voluntary offer and not included in the ticket price.

What goes against the conditions of lounge use?

To make your stay in our lounges as pleasant as possible, **being considerate to others** is particularly important.

- Please do not take beverages and snacks from the lounge away with you. You can purchase provisions and reading material for the rest of your journey in the shops located at the train station.
- Please do not disturb other passengers with loud discussions, phone calls or other activities.
- It is not permitted to **consume food and beverages brought into the lounge**.
- All ÖBB lounges are non-smoking areas. Please respect the smoking ban.
- Pets may not be taken into the ÖBB lounges. Assistance dogs or small pets in pet carriers are an exception as long as other guests are not disturbed.
- Unfortunately, there is no room in the ÖBB lounge for bicycles unless you are transporting the bike in the train packed as a piece of luggage. This also applies to scooters and other, similar means of transport.

If you use our lounges for purposes other than travel, consume excessive amounts of food and beverages (in particular, alcoholic beverages) or behave improperly, this violates our conditions of use and can lead to **permanent exclusion**.

Do you have any questions? Our staff members are more than happy to be of assistance.

***We look forward to your visit and hope you have a pleasant stay
in our ÖBB lounges.***